## JOINT OVERVIEW AND SCRUTINY ACTION TRACKER

Updated 11th October 2023 - AN

The purpose of this action tracker is to document and track the progress of all recommendations made by the Joint Overview and Scrutiny Committee. This tracker seeks to inform committee members on the implementation of their recommendations and the subsequent decisions reached by Cabinet if required. This tracker is updated ahead of and following each meeting of the Committee.

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
18.09.23	JOS/23/15	Waters in Babergh	1.1 That the Joint Overview and Scrutiny Committee thanks Anglian Water, the Environment Agency, Natural England, and the River Stour Trust for their attendance and for the answers provided.	N/A		Completed
		and Mid Suffolk	1.2 That the Chairs of Overview and Scrutiny provide a report and verbal update on the contents and outcomes of the Committee meeting at the next Full Council meetings.	AN	<b>18/09 AN:</b> Will be presented to Council on 24th/26th October.	Not Started
			1.3 That the Joint Overview and Scrutiny Committee requests for more information from the external representatives, specifically including the phosphate reducing programme, and asks that this be fed back to the Committee via an information bulletin.	AN	27/09 AN: No further information requested by the Committee. Information on the phosphate reducing programme will be requested and fed back to the committee via email rather than an information bulletin.	Completed
			1.4 That the Joint Overview and Scrutiny Committee requests for a wider publicity campaign for residents, staff, and Councillors regarding materials that cannot be put into the sewage system.	N/A		Not Started
			<b>1.5</b> That the Joint Overview and Scrutiny Committee requests for Cabinet to investigate the possibility of running a campaign regarding the provision of water butts for residents.	N/A		Not Started
			<b>1.6</b> That the Joint Overview and Scrutiny Committee requests for Council to consider supporting "citizen science" projects	N/A	<b>18/09 AN</b> : Will be presented to Council on 24th/26th October.	Not Started
			1.7 That Mid Suffolk District Council receives an update on their concerns over water quality in the District from OFWAT.	AN		Ongoing

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
21.08.23		Business Plan	1.1 That the Joint Overview and Scrutiny Committee notes the CIFCO Business Trading and Performance Report and asks that the minutes of the meeting be taken into account when CIFCO is next considered at Full Council.		21.08.23: CIFCO will be presented to Full Council week beginning 18th September 2023 with the minutes from the O&S meeting included as an appendix.	Completed
			1.1 To note phase 3 of the Cost of Living Action Plan and endorse the commitment to develop a longer term approach to preventing poverty, which seeks to understand the underlying drivers of poverty across both districts at a hyper-local level, through continued work with internal and external stakeholders and to include wider engagement with Town and Parish Councils.	SL		Completed

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
24.07.23	JOS/23/02	23/02 Western Suffolk Community Safety Partnership	1.1 That the Joint Overview and Scrutiny Committee notes the report and commends the Officers involved for their work within the Partnership.	N/A		Completed
			1.2 That an All Member Briefing and further training be delivered for all Councillors regarding the topics covered by the Western Suffolk Community Safety Partnership, including how to report ASB and an updated contact list.	VM		Ongoing
			1.3 That a review of the current costs of Babergh and Mid Suffolk resources and the potential impact of further statutory responsibilities is undertaken and reported back to the Joint Overview and Scrutiny Committee.	VM		Ongoing
			1.4 That the level of engagement with community groups within the Districts is incorporated into the next review of the Western Suffolk Community Safety Partnership and is reported to the Joint Overview and Scrutiny Committee.	VM		Ongoing
			1.5 That a review is undertaken of the Western Suffolk Community Safety Partnership's position within the Babergh and Mid Suffolk Significant Business Risk Register.	VM		Ongoing
			<b>1.6</b> That more formal communication procedures are put in place between the Western Suffolk Community Safety Partnership and our Parish / Town Councils.	VM		Ongoing

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
20.02.23	JOS/22/45	Are Planning Pre- Application Advice Customers Getting a	<b>3.1</b> That the contents of the report be noted by the Joint Overview and Scrutiny Committee	N/A		Completed
		Valuable Service?	<b>3.2</b> That Officers be requested to alter the frequency and content of the survey of customer experience of the pre-application service to "open" rather than annual	PI		Completed
			<b>3.3</b> That Officers be requested to undertake an annual survey of Development Management Planning Officers of their experience of customer service.	PI		Ongoing
			<b>3.4</b> That Officers develop a model for quarterly audit of timeliness, quality and customer service including to assess the effectiveness of the pre-application advice process in the validation of applications and correlation of advice with outcome	PI		Ongoing
			3.5 That the Corporate Director for Planning and Building Control and the Chief Planning Officer review the results of the abovementioned surveys and audit with the Client Side Panel and report at least bi-annually to the Cabinet Members for Planning	TB / PI		Ongoing
			3.6 That the Overview and Scrutiny Committee request the Director for Planning and Building Control and the Chief Planning Officer consider arrangements to provide adequate training and mentoring opportunities for all planning staff with a view to providing an improved level of pre-app service	TB / PI		Ongoing
			<b>3.7</b> That the Corporate Director for Planning and Building Control and the Chief Planning Officer aim for an overall quality of advice level of satisfaction of 60% by 30th April 2025	TB / PI		Ongoing

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
23.01.23 (MSDC)		From the Mid Suffolk Cabinet Meeting 7 November 2022	That Mid Suffolk Overview and Scrutiny Committee refers the matter back to the Cabinet for reconsideration with the following observations:  - That Officers undertake further public engagement  - That Officers and Cabinet consider locating other sites within the district for the scheme  - That Cabinet takes into consideration the planning advice provided		<b>08.08.23</b> The Call-In went before Cabinet on 8th August for further consideration. It was determined that the Council defer any progress on the Elmswell site until Part 2 of the Joint Local Plan is progressed, allowing for further engagement with internal and external stakeholders.	Completed

Date	Item Ref	Item Title	Recommendations	Key Officer	Progess	Status
30.09.22	JOS/22/8	Babergh and Mid Suffolk District Councils' Parking Strategy	That the Joint Overview and Scrutiny Committee note the content of the report and that a verbal presentation of the comments made at this meeting be provided to Cabinet	N/A	<ul><li>03.10.22: Councillor Hinton made a verbal representation at Babergh Cabinet.</li><li>03.10.22: Councillor Welham made a verbal representation at Mid Suffolk Cabinet.</li></ul>	Completed
			<b>1.2</b> That Cabinet is requested to carry out further work to replace ( <u>reduce</u> ) carparking demands with alternatives by looking at other areas that have done so successfully.	ME	24.02.23: A new Parking Strategy Manager will be appointed in March and will lead on this in conjunction with KD when considering impact of current/future local business demand.	Ongoing
			1.3 That the Joint Overview and Scrutiny Committee asks that a report be provided to the Committee in due course to review the progress on the Parking strategy implementation plan.	ME	30.09.22: Confirmed that progress reports will be provided to Overview and Scrutiny once implentation had begun. 24.02.23: Signed off in principle by Portfolio holders and are currently looking at how it can be brought back to Cabinet and Joint O&S with an update.	Ongoing
30.09.22	JOS/22/11	Recommendations from the Joint Overview and Scrutiny Task and Finish Group for Rural Transport		KD		Completed
			1.2 That the Babergh Overview and Scrutiny Committee recommend to Cabinet that Suffolk County Council be informed of the apparent lack of publicity of community transport across the district, and to encourage joint working between Babergh and Mid Suffolk District Councils and Suffolk County Council to promote community transport services.	KD	Officers have been in contact with counterparts at Suffolk County Council to push for further publicity regarding community transport. The Communications team have agreed to disemminate and promote any communication from SCC out to our residents.	Completed
			1.3 That the Overview and Scrutiny Committee recommends to Cabinet that the feasibility of providing an electric bus project throughout the district, similar to that being implemented by Mid Suffolk be investigated.	KD		Completed
			1.1 That Mid Suffolk Overview and Scrutiny Committee recommend to Mid Suffolk Cabinet that, as part of the development of the electric bus project, local consultations to elicit unmet transport needs should be carried out – one covering an urban area and one covering a rural area.	KD	03/10/23: A grant scheme for rural transport provision in Mid Suffolk has been agreed by cabinet. The grants will be for the delivery of set and specific routes, and an unmet transport needs assessment will be carried out in order to determine these routes	Completed
			1.2 That the Mid Suffolk Overview and Scrutiny Committees recommend to Cabinet that Suffolk County Council be informed of the apparent lack of publicity of community transport across the district, and to encourage joint working between Babergh and Mid Suffolk District Councils and Suffolk County Council to promote community transport services.	KD	Officers have been in contact with counterparts at Suffolk County Council to push for further publicity regarding community transport. The Communications team have agreed to disemminate and promote any communication from SCC out to our residents.	Completed